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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/696,148	10/29/2003	Eng-Keong Lee	IT-03-006	5487
40604 75	590 10/18/2006	•	EXAMINER	
INTER-TEL, INC.			WALSH, JOHN B	
7300 WEST BOSTON STREET CHANDLER, AZ 85226			ART UNIT	PAPER NUMBER
			2151	
			DATE MAILED: 10/18/200	DATE MAILED: 10/18/2006

Please find below and/or attached an Office communication concerning this application or proceeding.

		Application No.	Applicant(s)			
Office Action Summary		10/696,148	LEE, ENG-KEONG			
		Examiner	Art Unit			
•		John B. Walsh	2151			
	AILING DATE of this communication app	ears on the cover sheet with the c	orrespondence address			
Period for Reply  A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS,						
WHICHEVER - Extensions of till after SIX (6) MC - If NO period for - Failure to reply Any reply receiv	R IS LONGER, FROM THE MAILING DA me may be available under the provisions of 37 CFR 1.13 DNTHS from the mailing date of this communication. reply is specified above, the maximum statutory period w within the set or extended period for reply will, by statute, red by the Office later than three months after the mailing erm adjustment. See 37 CFR 1.704(b).	ATE OF THIS COMMUNICATION 36(a). In no event, however, may a reply be tim vill apply and will expire SIX (6) MONTHS from cause the application to become ABANDONEI	I.  nely filed  the mailing date of this communication.  D (35 U.S.C. § 133).			
Status						
1)⊠ Respor	nsive to communication(s) filed on <u>31 Ju</u>	<u>ıly 2006</u>				
2a)⊠ This ac	This action is <b>FINAL</b> . 2b) This action is non-final.					
3)☐ Since t	Since this application is in condition for allowance except for formal matters, prosecution as to the merits is					
closed in accordance with the practice under Ex parte Quayle, 1935 C.D. 11, 453 O.G. 213.						
Disposition of C	laims					
4)⊠ Claim(s) <u>1-18</u> is/are pending in the application.						
4a) Of t	4a) Of the above claim(s) is/are withdrawn from consideration.					
5) Claim(s) is/are allowed.						
· · · · · · · · · · · · · · · · · · ·	s) <u>1-18</u> is/are rejected.	•				
	s) is/are objected to.					
8)[_] Claim(	s) are subject to restriction and/or	r election requirement.				
Application Pap	ers					
9)∐ The spe	ecification is objected to by the Examine	r.				
10)☐ The drawing(s) filed on is/are: a)☐ accepted or b)☐ objected to by the Examiner.						
Applica	nt may not request that any objection to the	drawing(s) be held in abeyance. See	e 37 CFR 1.85(a).			
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).						
11) Ihe oat	th or declaration is objected to by the Ex	raminer. Note the attached Office	Action or form PTO-152.			
Priority under 3	5 U.S.C. § 119					
12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). a) All b) Some * c) None of:						
1. Certified copies of the priority documents have been received.						
2. Certified copies of the priority documents have been received in Application No						
3. Copies of the certified copies of the priority documents have been received in this National Stage						
application from the International Bureau (PCT Rule 17.2(a)).  * See the attached detailed Office action for a list of the certified copies not received.						
000 410		or the doraned doples not reserve				
Attachment(s)		•				
	rences Cited (PTO-892)	4) Interview Summary				
3) X Information Di	sperson's Patent Drawing Review (PTO-948) sclosure Statement(s) (PTO/SB/08) lail Date <u>4/18/2006</u> .	Paper No(s)/Mail Da 5) Notice of Informal P 6) Other:				

### **DETAILED ACTION**

## Claim Objections

1. Claim 10 is objected to because of the following informalities: Claim 10 recites "listening to the alert". Claim 10 is dependent upon claim 9, wherein the alert has been limited as "viewing the alert". It is unclear if applicant is referring only to the informational message being viewed and the call control option as be "listened to". Appropriate correction is required.

# Claim Rejections - 35 USC § 102

2. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless –

- (b) the invention was patented or described in a printed publication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of application for patent in the United States.
- (e) the invention was described in (1) an application for patent, published under section 122(b), by another filed in the United States before the invention by the applicant for patent or (2) a patent granted on an application for patent by another filed in the United States before the invention by the applicant for patent, except that an international application filed under the treaty defined in section 351(a) shall have the effects for purposes of this subsection of an application filed in the United States only if the international application designated the United States and was published under Article 21(2) of such treaty in the English language.
- 3. Claims 1 and 3-18 are rejected under 35 U.S.C. 102(e) as being anticipated by US 2004/0196963 to Appelman et al.

As concerns claim 1, an endpoint status notification system for use in a telecommunications network, the system comprising: an address book (0068, page 7, line 15) comprising a plurality of network user's names (names in address book) and their associated endpoints (address); a personal list of contacts comprising the users selected from the address book by one of the users (users selected from book and inserted into a message send to line); an

instant message alert (0068;0004; 0008) received by said one user upon every occurrence of a reportable event for the contacts on the list, the alert comprising one of a plurality of informational status messages pertaining to the contact and delivered to said one user unbeknownst to the contact, the reportable event being selected by said one user for each of the contacts on the list, whereby the reportable events received by said one user may differ for each of the contacts on the personal list; and a viewable call-control option received by said one user simultaneous with the instant message alert and, if selected by said one user, causes a telecommunication function related to the reportable event and pertaining to the contact to immediately occur (0008; email, inherently viewable, sent to a user informing them of some information; note the term "if" is a conditional statement which does not require the result to be satisfied).

As concerns claim 3, the system of claim 1, wherein said instant message alert comprises an audio alert sound (0009).

As concerns claim 4, the system of claim 1, wherein one of the contacts on the personal list comprises said one user, thereby said one user receiving the instant message alert for every occurrence of reportable event for said one user (0009; for each message received an alert is sounded).

As concerns claim 5, the system of claim 1, wherein the instant message alert is received for a preset amount of time to be determined by said one user (0009, length of audio message may be longer or shorter based on user's audio selection).

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As concerns claim 6, the system of claim 1 further comprising a log of the reportable events for said one user and viewable by said one user sometime after the event occurs (0054) column 2, line 1).

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As concerns claim 7, the system of claim 1, wherein the personal list of contacts further comprises a textual display of a current status of the contacts, the list being viewable by said one user and updated immediately following a reportable event, whereby said one user is able to view a real-time status of the contacts (figure 1; users have a display/monitor for viewing the contacts in the address book(0068); 0075).

As concerns claim 8, the system of claim 1, wherein said one user proxies another user to receive the instant message alerts intended for said one user (0151; forward message).

As concerns claim 9, a method of endpoint status notification system in a telecommunications network comprising a plurality of users, the method comprising: selecting a list of personal contacts from an address book (0068, page 7, line 15) comprising names (names in address book) and endpoints (address) belonging to the users; for each of the contacts, choosing one or more telephony-related reportable events associated with the contact (0008; email sent to a user informing them of some information), whereby the reportable events for each contact may differ; receiving a message alert instantaneously upon occurrence of the telephony-related reportable event and transmitted unbeknownst to the contact (0068;0004; 0008); viewing the alert comprising an informational message and a call-control option, both pertaining to a real-time status of one of the contacts (figure 3b); selecting the call-control option to initiate a telephony-related function to the contact (figure 3b).

As concerns claim 10, the method of claim 9 further comprising listening to the alert (0070).

As concerns claim 11, the method of claim 9, wherein viewing the alert comprises viewing a popup window (0066) for a pre-determined time limit (time determined by user until they close the window).

As concerns claim 12, the method of claim 9 further comprising viewing a menu of telephony-related reportable events (0069) for each contact prior to choosing the reportable events.

As concerns claim 13, the method of claim 12 further comprising viewing the list of personal contacts (0068, page 7, line 15) and a real-time status of each contact displayed near each name (0068).

As concerns claim 14, a method for status notification in a telecommunications network comprising a plurality of endpoints, the method comprising: detecting a change in status of a monitored endpoint (user composes a message); determining if the change is an identified reportable event for the monitored endpoint (user sends message); if the change is the identified reportable event, then immediately transmitting a status alert to a user requesting notification of the identified reportable event (figure 3b); transmitting, simultaneous with the status alert, one or more viewable call processing commands related to the identified reportable event and the monitored endpoint (figure 3b); and processing the call command associated with the monitored endpoint (user selects from figure 3b).

As concerns claim 15, the method of claim 14, wherein determining comprises comparing the change to a pre-selected and stored reportable event for the monitored endpoint

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(computer has stored instructions for functions to perform for a condition, a change in the condition is compared to a default condition).

As concerns claim 16, the method of claim 14, wherein transmitting a status alert comprises transmitting and displaying a popup window (0066).

As concerns claim 17, the method of claim 14, further comprising causing an audible alert (0009) to indicate the identified reportable event.

As concerns claim 18, the method of claim 14, wherein reportable events vary for each monitored endpoint (events may vary in the time that they are delivered).

4. Claims 1-18 are rejected under 35 U.S.C. 102(b) as being anticipated by U.S. Patent Application Publication 2002/0034281 to Isaacs et al.

As concerns claim 1, an endpoint status notification system for use in a telecommunications network, the system comprising: an address book (0035) comprising a plurality of network user's names (names in address book) and their associated endpoints (address); a personal list of contacts comprising the users selected from the address book by one of the users (users selected from book and inserted into a message send to line); an instant message alert (abstract) received by said one user upon every occurrence of a reportable event for the contacts on the list, the alert comprising one of a plurality of informational status messages pertaining to the contact and delivered to said one user unbeknownst to the contact, the reportable event being selected by said one user for each of the contacts on the list, whereby the reportable events received by said one user may differ for each of the contacts on the personal list(0012); and a viewable call-control option received by said one user simultaneous

with the instant message alert and, if selected by said one user, causes a telecommunication function related to the reportable event and pertaining to the contact to immediately occur (abstract; email or text message, inherently viewable, sent to a user informing them of some information; note the term "if" is a conditional statement which does not require the result to be satisfied).

As concerns claim 2, wherein said instant message alert comprises a popup window on a display of an endpoint of said one user (abstract; text message displayed on a window of the display).

As concerns claim 3, the system of claim 1, wherein said instant message alert comprises an audio alert sound (abstract-audible signatures or sound identifiers).

As concerns claim 4, the system of claim 1, wherein one of the contacts on the personal list comprises said one user, thereby said one user receiving the instant message alert for every occurrence of reportable event for said one user (user addresses message to user; for each message received an alert is sounded).

As concerns claim 5, the system of claim 1, wherein the instant message alert is received for a preset amount of time to be determined by said one user (figures 7-9, length of audio message may be longer or shorter based on user's audio selection).

As concerns claim 6, the system of claim 1 further comprising a log of the reportable events for said one user and viewable by said one user sometime after the event occurs (0014-listings).

As concerns claim 7, the system of claim 1, wherein the personal list of contacts further comprises a textual display of a current status of the contacts, the list being viewable by said

one user and updated immediately following a reportable event, whereby said one user is able to view a real-time status of the contacts (0035,0036; users have a display/monitor for viewing the contacts).

As concerns claim 8, the system of claim 1, wherein said one user proxies another user to receive the instant message alerts intended for said one user (forward message).

As concerns claim 9, a method of endpoint status notification system in a telecommunications network comprising a plurality of users, the method comprising: selecting a list of personal contacts from an address book (0035) comprising names (names in address book) and endpoints (address) belonging to the users; for each of the contacts, choosing one or more telephony-related reportable events associated with the contact (email sent to a user informing them of some information), whereby the reportable events for each contact may differ (0012); receiving a message alert instantaneously upon occurrence of the telephony-related reportable event and transmitted unbeknownst to the contact (abstract); viewing the alert comprising an informational message and a call-control option, both pertaining to a real-time status of one of the contacts (abstract); selecting the call-control option to initiate a telephony-related function to the contact (reply to message).

As concerns claim 10, the method of claim 9 further comprising listening to the alert (abstract-listening to audible alert).

As concerns claim 11, the method of claim 9, wherein viewing the alert comprises viewing a popup window (text message displayed on a window of the display) for a predetermined time limit (time determined by user until they close the window).

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As concerns claim 12, the method of claim 9 further comprising viewing a menu of telephony-related reportable events (0014-listings) for each contact prior to choosing the reportable events.

As concerns claim 13, the method of claim 12 further comprising viewing the list of personal contacts and a real-time status of each contact displayed near each name  $(0\bar{0}35)$ .

As concerns claim 14, a method for status notification in a telecommunications network comprising a plurality of endpoints, the method comprising: detecting a change in status of a monitored endpoint (user composes a message); determining if the change is an identified reportable event for the monitored endpoint (user sends message); if the change is the identified reportable event, then immediately transmitting a status alert to a user requesting notification of the identified reportable event (abstract); transmitting, simultaneous with the status alert, one or more viewable call processing commands related to the identified reportable event and the monitored endpoint (abstract); and processing the call command associated with the monitored endpoint (user can reply to message).

As concerns claim 15, the method of claim 14, wherein determining comprises comparing the change to a pre-selected and stored reportable event for the monitored endpoint (computer has stored instructions for functions to perform for a condition, a change in the condition is compared to a default condition).

As concerns claim 16, the method of claim 14, wherein transmitting a status alert comprises transmitting and displaying a popup window (abstract; text message displayed on a window of the display).

As concerns claim 17, the method of claim 14, further comprising causing an audible alert (abstract) to indicate the identified reportable event.

As concerns claim 18, the method of claim 14, wherein reportable events vary for each monitored endpoint (events may vary in the time that they are delivered).

# Response to Arguments

5. Applicant's arguments filed July 31, 2006 have been fully considered but they are not persuasive.

The applicant argues the provisional applications of Appelman do not provide support for a viewable call control option. The examiner disagrees since in Provisional Application No. 60/459,273 (particularly claims 3, 4 and 8 and specification page 4) the disclosure of an instant message and email messages implies that they are viewable.

As concerns claim 1, the applicant argues Appelman does not disclose a "viewable" call control option. In view of the amended claim, the rejection has been modified and appropriately addressed in the above rejection.

#### Conclusion

6. Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, **THIS ACTION IS MADE FINAL**. See MPEP § 706.07(a). Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after

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the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the date of this final action.

7. Any inquiry concerning this communication or earlier communications from the examiner should be directed to John B. Walsh whose telephone number is 571-272-7063. The examiner can normally be reached on Monday-Wednesday from 5:30-4:00.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Zarni Maung can be reached on 571-272-3939. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

John B. Walsh Primary Examiner Art Unit 2151